

## PRIVACY POLICY

### Combifloat Systems B.V.

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## Introduction

Combifloat is the exclusive supplier of the modular Combifloat® pontoons.

Within our industry, we conduct our business with high integrity and transparency while focusing on the client's interests and achieving the best performance by partnering with our clients as well as our various suppliers and service providers.

Combifloat is committed to protecting our partners and clients privacy and respecting personal data.

We have updated our Privacy Policy to comply with the General Data Protection Regulation (Regulation (EU) 2016/679, "GDPR"), which takes effect across the EU from 25 May 2018. Our Privacy Policy reflects recent updates to data protection laws and provides additional clarity on how we collect and process the personal data.

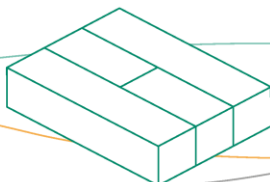
When using the term "personal data" in our Privacy Policy, we mean personal information including for example, name and contact details, telephone contact numbers, email address, information on use of our website or data from when the users interact and communicate with us.

## Personal data

We may collect personal data while using our website, by contacting us, in order to provide you with our services or to respond to the queries.

We may process following categories of personal data:

- Name, surname, email address, (job) title, telephone number and postal address;
- Communications with us including emails, letters, telephone calls or messages on our online chat service;
- Feedback, client satisfaction forms;
- Information on use of our website, from where it is accessed and what system is used when accessing it.



**Sensitive personal data.** This relates to our employees only and shall be processed with high degree of care and only with prior consent as to kind and purpose of the personal information.

### **Use of personal data**

Combifloat may use personal data for the following purposes:

- to provide our professional services;
- to answer an enquiry;
- to issue an invoice;
- to respond to the query after you have sent us a request, filled in a web-form through our website or contacted us on social media;
- to seek your feedback in order to improve your customer experience;

We will not share your contact details or other personal data with other companies for marketing purposes, unless we have first obtained your written consent to do so.

### **Rights under GDPR**

Combifloat is committed to honor user's legal rights under GDPR. List of rights as set out below is not limitative.

- **Right of access.** Right to be informed as to whether Combifloat processes personal data, the purpose of the processing, information about external recipients who have access to your personal data, and how long we save your personal data.
- **Right to data portability.** Right to receive a copy of the personal data which you have provided to us in a structured, commonly used, and machine-readable format.
- **Correction of erroneous data.** Right to require that we correct erroneous or incomplete information about you.
- **Right to object** to processing of personal data, **to delete** certain data and **to restrict** the processing of your personal data.
- **Right to withdraw consent** to process personal data.

### **Our responsibilities**

- We shall process personal data in a lawful, accurate and transparent manner;
- Combifloat undertakes to take necessary and appropriate technical and IT related measures to protect your personal data against loss or unauthorized use;
- Personal data shall be collected for specified, explicit and legitimate purposes;



- Personal data shall be processed in an appropriate manner to maintain your privacy and security;
- Personal data shall be retained only for as long as strictly necessary.

### **Contact and Compliance**

All queries, comments and requests regarding this Privacy Policy should be addressed to [legal@combifloat.com](mailto:legal@combifloat.com)

Data protection contact: Alliyah Issenova